

Industry Events Calendar tool

In July 2021, Orange360 identified the need to have a comprehensive event resource for itself and members. The purpose of the tool was to better understand the activities across the Orange360 region across the variety of community sectors.

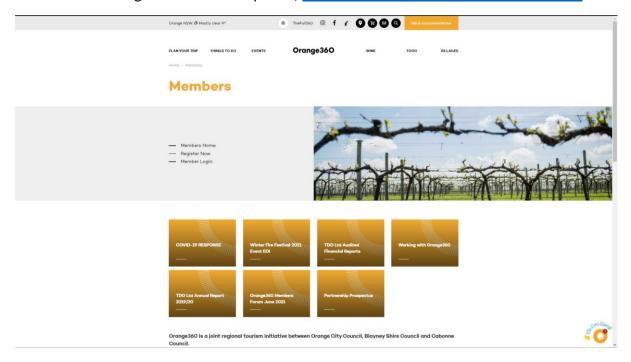
- Benefits for Orange360
 - Identify Accommodation pinch points
 - Aid Event date selection
 - · Form backgrounds Social and Marketing Campaigns
 - Increase consumer information; forward facing events
- · Benefit for Members
 - Identify events coming to town for new business
 - Market segmentations identified to allow members to develop targeted business offerings and campaigns
 - Better understand the out of town trade to allow for Human Resourcing

How it works

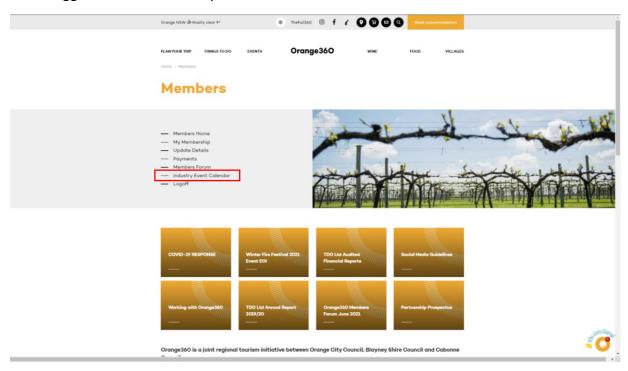
- Collated Calendar accessible to Members via Member Portal
- ATDW Listings auto pull through and populate into the article listings
- Manual entry events complement ATDW listings to give a more complete picture. These can be entered:
 - Front facing website entry;
 https://www.orange360.com.au/Events/Register-an-Event
 - Event collection points EG Councils, VIC submitted via back end Members Portal or direct email to hannah@orange360.com.au

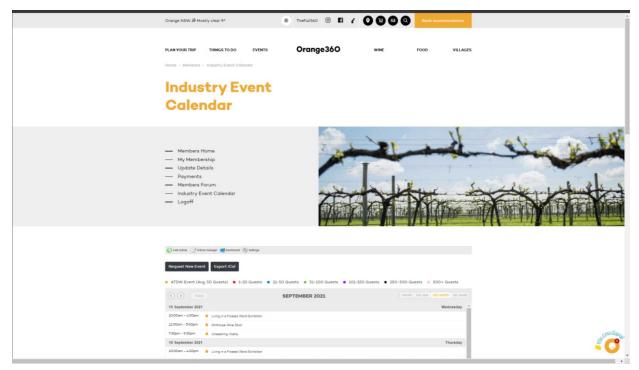
Accessing

Member Portal – Log in to Membership area; https://www.orange360.com.au/Members



Once Logged in > Click 'Industry Event Calendar'





Viewing:

Use view tabs to select between:

- Month calendar view; will limit to 5 listings per day
- List year shows each event on each given day as an infinite scroll
- List month (default) shows each event on each given day within the month as an infinite scroll
- List week shows each event on each given day within the week as an infinite scroll

Interpreting

Events which draw direct from ATDW at this stage can not be adjusted to have an attendee estimate. This is a design feature we are looking to address. We have applied an average of 50 attendees per event. They will appears in the Orange360 corporate colour on the key.

Manually applied events will have an attendees estimate, with the following key to apply:

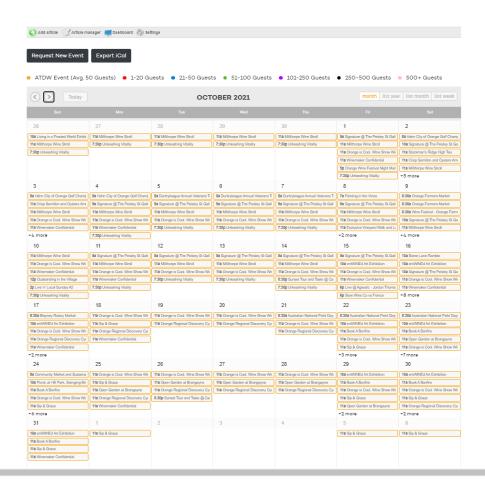
ATDW Listing (Avg 50) 51-100 Green 500 + Pink

1-20 Red 101 – 250 Purple

21-50 Blue 251-500 Black

This key will show as dots on list views and boxed outlines in the calendar month view (see below)

Hover over the event so see more detail, which will inform you of where the event is conducted, what sport and group type are attending, experience information which can assist with targeted campaigning.



Adding an event

As already highlighted, events pull through from ATDW. This remains the preference for any event listing to ensure it is also public facing on our website and therefore visible to visitors and event goers.

For Orange360 members, continuing to list their event via ATDW is important. Orange360 also has the ability to list one off events via their ATDW profile at a cost. Further information on our fee for service offerings can be obtained via *Libby Daniewska; Member Support*Services 0434 415 903 or libby@orange360.com.au

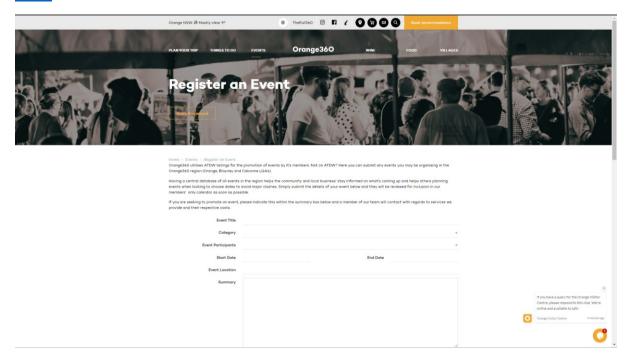
The calendar however has other benefits to our members and increasing customer experiences in our region. Examples include increased transport serviceability at peak times and town planning for common services.

Adding an event captures the following in both website form and members portal admin entry only:

- Event Name
- Event quick description
- Attendee estimate drop down select
- Events dates
 - Reoccurring (eg markets)
- Further details; who is coming, from where
- Event Host
- Location (Suburb) drop down select
- Contact Name
- Email
- Phone
- Website
- Category drop down select



Registering an event via our Website; https://www.orange360.com.au/Events/Register-an-Event



Once the form is completed in full and submitted it will be reviewed by our Communications Manager, then:

New Event

- https://www.orange360.com.au/Events/Register-an-Event
- Organiser to Complete Form
- Submit

Internal Review • Orange360 conduct assessment of tourism benefit

 Listing referred to Member Services for further discussion and use of ATDW

Tourism

Internal only

- Listing added to industry events calendar
- Regard for "Details confidential" retain submission for internal reference as required
- Admin only events; Eg Cadia Shutdowns visible only to Admins

Monthly review

- CSV extracted (admin only)
 - Event review forward planning
 - Segement review for fee for service offering